

September 14, 2020

Subject: Public Notification of Delinquent Bill Late Fee Ordinance

In conjunction with the process of updating and simplifying the City of Park Hills Utilities Department's operating procedures, the City Council approved Ordinance Number 1372-20 on September 8, 2020.

This action repeals Chapter 700, Section 700.030, Section C and replaced with a new Section C and added a Subsection D. The amended ordinance will be in full force and in effect thirty days after passage.

The ordinance intends to implement a standardized delinquent bill late fee for all customers while clarifying billing due dates, water service termination dates, and updating the process to reinstate water service after a shut off has occurred. Customers will see the changes beginning with the October 2020 billing cycle.

We highly encourage all customers to look up the ordinance using the following link:
<https://www.ecode360.com/documents/PA3394/public/563083542.pdf>

If you have any concerns or questions on this matter, please feel free to contact the Utilities Department during normal business hours at 573-431-2280.

Frank Shovlin
Utilities Director